

MADISON COUNTY ROAD DEPARTMENT

FEBRUARY 2015

CLOSED CALL ANALYSIS

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
20512	A	02/03/15 09:02:00	02/03/15 15:36:00	02/04/15	Other Closed	Brown, Shirley Diamond, Pat	Madison Co Road Dept		Medium Priority
		Dur (hours)	6.57		Called in sick				
20513	A	02/03/15 11:01:00	02/03/15 15:35:00	02/04/15	Other Closed	Brown, Shirley Dennis, James	Cedar St Cedar St	District 4	Medium Priority
		Dur (hours)	4.57		Cut a small phone line while working				
20515	A	02/03/15 11:54:00	02/03/15 15:35:00	02/04/15	Other Closed	Brown, Shirley Graves, Owens	Madison Co Road Dept		Medium Priority
		Dur (hours)	3.68		Trucks driving fast in Yazoo at the pit called in by the Road Manager of Yazoo				
20516	A	02/03/15 12:50:00	02/05/15 07:19:00	02/04/15	Gravel Closed	Brown, Shirley Journigan, Diana	Way Cir Way Circle	District 5	Medium Priority
		Dur (hours)	42.48		Requesting gravel on culvert customer states that the water from culvert is causing her driveway to wash away the gravel				
20518	A	02/03/15 15:25:00	02/05/15 07:20:00	02/04/15	Gravel Closed	Brown, Shirley Slack, Elton	Camden Rd Camden Road	District 5	Medium Priority
		Dur (hours)	39.92		Requesting gravel on culvert				
20523	A	02/04/15 11:49:00	02/13/15 15:47:00	02/05/15	Culvert Installation Closed	Brown, Shirley Evans, April	Sulphur Springs Rd Sulphur Spring Road	District 5	Medium Priority
		Dur (hours)	219.97		Requesting a culvert but would like a dry ramp first because she's getting ready to build.				
20525	A	02/04/15 14:49:00	02/04/15 08:20:00	02/05/15	Bridges Closed	Brown, Shirley Evans, Dorothy	Permenter Rd	District 5	Medium Priority
		Dur (hours)	6.48		Calling about the bridge being out				
20556	A	02/10/15 15:48:00	02/18/15 08:17:00	02/11/15	Other Closed	Brown, Shirley Caller	Miggins Rd	District 1	Medium Priority
		Dur (hours)	184.48		Calling about cones and signs for construction on road				
20557	A	02/10/15 15:55:00	02/19/15 08:16:00	02/11/15	Road Condition Closed	Brown, Shirley Cook, Barbara	Holmes Hollow Ln	District 5	Medium Priority
		Dur (hours)	208.35		road needs repair along with Allenwood Drive				
20563	A	02/11/15 14:59:00	02/18/15 08:14:00	02/12/15	Pot Holes Closed	Brown, Shirley Blanton, Kevin	Rice Rd	District 3	Medium Priority
		Dur (hours)	161.25		Pot hole to be filled in front of Heather Stone S/D				

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20567 A	02/13/15 08:06:00	02/13/15 08:13:00	02/14/15	Trash Related Closed	Banks, LaTashee Caller	Bear Creek Cir Bear Creek Circle	District 1	Medium Priority
	Dur (hours)	0.12		Old Defreezer.				
20573 A	02/17/15 07:36:00	02/17/15 08:09:00	02/18/15	Down Tree Closed	Brown, Shirley Hammack, Butch	Old Natchez Trace Old Natchez Trace	District 5	Medium Priority
	Dur (hours)	0.55		Tree is down in front of address				
20576 A	02/17/15 10:07:00	02/17/15 08:09:00	02/18/15	Other Closed	Brown, Shirley Rosell, Henry	Parkinson Rd Parkinson Rd	District 4	Medium Priority
	Dur (hours)	1.97		Pole is down with wire touching tree causing a spark				
20580 A	02/17/15 14:41:00	02/18/15 08:07:00	02/18/15	Pot Holes Closed	Brown, Shirley White, Berdia	Rice Rd	District 3	Medium Priority
	Dur (hours)	17.43		Pot hole near Oak Mount				
20583 A	02/18/15 15:58:00	02/18/15 13:56:00	02/19/15	Pot Holes Closed	Brown, Shirley Crosby, Nan	Rice Rd	District 3	Medium Priority
	Dur (hours)	2.03		Hit pot hole				

15 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 15